

1. Download the Microsoft Remote Desktop App from the app store
2. When it is downloaded and installed open the software and click the + symbol in the top right corner
3. Select the Desktop option
4. Put in the following information
  - a. PC Name: Usually the public IP of the terminal server
  - b. Tap on the User account
    - i. Select Add User Account
      1. User name: domain\username
      2. Password: enter what your password is
      3. Click save in the top right
    - c. Now click Save in the top right corner
5. This will take you back to the main screen where it shows a list of your connection.
6. Click on the one you just created
7. When you get to the screen below make sure you turn on the "Don't ask me again for connection to this computer."

Cancel Credentials Done

216.220.58.38

User Name Domain\user or user@domain

Password |

Store user name and password

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m ↵

🌐 123 space return

- 8.
9. Click accept in the top right corner.
10. This should now get you connected to the terminal server.